

In order for your users to log into the Download Center and obtain a license to use the software, they will need to be registered. To register them, please send out emails to your users, containing the URL of the site license gallery (as shown below) and instruct them to find the link for your institution. Clicking on the link will take them to a registration page where they will have to identify themselves as a member of your institution. The Account ID field in the form will automatically fill in with your Account ID number.

URL for individual Users to register: <https://informatics.perkinelmer.com/sitesubscription/>

Activation Code: 3A0E-33B9-3884-399E

### **Support**

Our customer support organization is dedicated to helping you with any problems you may be having downloading or using the software.

### **Download Support**

For download problems or questions, contact PerkinElmer Download Center Support at [perkinelmer@flexnetoperations.com](mailto:perkinelmer@flexnetoperations.com) or call 1-888-715-4687 (within the US) or 1-408-642-3965 (outside the US).

### **Product Support**

For product-related questions, contact PerkinElmer Informatics Support via any of the methods listed on our Contact Page: <http://www.perkinelmer.com/informatics/support/contact>

Thank you for choosing PerkinElmer Informatics products and services.